Implementation Process Overview

Outline of the steps we take to ensure your success





Testing

Go-Live

Hypercare

Post Live

Test out the previously a greed upon processes

Users will practice learned skills on platform

Enter test data/cases to practice

Kaseware is live

Test data will be cleared and tenant will be prepped to consume live data

Users can start using the system!

After go-live, users receive support from their project manager for 30 days

Any issues are addressed quickly

Process can be tweaked, ensure what is developed works in production Dedicated support team

Dedicated Customer Success Manger

New projects go back to the Project Manager

Why Choose Kaseware?

Kaseware is highly configurable to the unique needs of any agency or organization. Designed, developed, and led by career law enforcement and security leaders, our platform and professional services teams are committed to ensuring your organization achieves its objectives. With Kaseware, you don't just get a software platform, you also get a service team dedicated to your success.

Flexible

The Kaseware platform is the most flexible case management solution on the market

Comprehensive

Professional Services are included at no additional cost to ensure your success with Kaseware

Scalable

Whether a small team or an enterprise deployment, Kaseware's software and services can scale to any project

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