



# Outdated Investigation Tools Are Wasting Budget: Why Consolidating Allows You To **Do More With Less**

A practical guide for state and local investigative teams looking to replace legacy systems with a unified platform

**2025**



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# Agencies Are Falling Behind **And It's Clear Why**

Many investigative teams are still working with tools built for a different era, from paper files and spreadsheets, to disconnected databases. Meanwhile, the complexity of modern crime is increasing, demanding greater speed, coordination, and accuracy. Agencies are expected to respond faster, manage more data, and collaborate more seamlessly than ever but legacy systems are making it harder to do so.

That's because most state and local investigative teams don't rely on a single platform—they piece together solutions. Case management from one vendor, evidence tracking from another, reporting, analytics, and intelligence software all from somewhere else. It's a patchwork that

adds up quickly in both cost and complexity.

Not only is this multi-tool approach expensive, it's inefficient. Systems don't communicate, and investigators waste time on duplicate data entry. Opportunities for insight and action slip through the cracks. In an environment of shrinking budgets and growing demands, this approach to managing casework isn't sustainable.

Modernization doesn't have to mean spending more. With Kaseware, you can consolidate your investigative systems into one unified platform, streamlining your workflows, strengthening your security, enhancing collaboration, and doing it all at a **lower total cost**.



From cost comparisons to real-world outcomes, this guide will show how **unifying your investigative tools** isn't just a smarter way to work—it's a more affordable one.

# Why Agencies Are Falling Behind

Agencies across the country are under pressure to modernize, but many continue to rely on outdated or disconnected systems. These common barriers explain why even the most committed teams are struggling to keep up.



Relying on **legacy tools**—paper files, spreadsheets, and siloed databases built for a different era



**Disconnected systems** forcing duplicate data entry and slowing investigators at every step



Patchwork of **single-purpose vendors** for case management, evidence, analytics, and reporting increasing cost and confusion



Rising **case complexity** demanding faster, data-heavy collaboration that outdated systems can't handle



Missed insights and delayed action because critical information lives in **separate, non-communicating platforms**



**Shrinking budgets** colliding with growing public-safety expectations, making costly multi-tool workflows unsustainable

# The Problem: Disconnected Systems, Disjointed Investigations, Dropped Balls

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## DISCONNECTED TOOLS & TEAMS

Investigative agencies rely on a host of tools: case management, records management systems, evidence tracking, reporting platforms, data analytics tools, and more.

Unfortunately, most of these tools are standalone systems that aren't built to work together. Teams often purchase them separately, cobble together integrations, and rely on manual processes to transfer data.

The result? Inefficiency at every stage of an investigation. Time is lost re-entering the same data in multiple systems. Investigators struggle to trace case histories or create complete audit trails. Evidence is stored in one location, reports in another, and case notes somewhere else entirely. The lack of system communication causes operational delays, miscommunication, and missed investigative opportunities. This fragmented approach makes it harder to maintain continuity and clarity across the investigative lifecycle.

## SECURITY RISKS AND CASE DELAYS

But the impact goes beyond productivity. Disconnected, outdated systems often fail to meet current cybersecurity standards, creating serious vulnerabilities. **According to the U.S. Government Accountability Office, several federal systems identified as critical in 2019 still operate with known vulnerabilities, unsupported software, and outdated architectures.** These legacy systems not only increase risk but create tangible barriers to resolution, jeopardizing the investigations they're meant to support.

Fragmented systems don't just slow investigations, they compromise them. Every manual handoff or disconnected tool increases the likelihood of a delay, error, or oversight. The longer teams wait for data or clarity, the greater the risk to case outcomes.

**10** Critical federal agencies rely on outdated, vulnerable tech

# When Disconnection Becomes a Liability

For investigative teams, the tools you use can either support swift, accurate casework or create costly obstacles. When evidence, reports, and communications are spread across unconnected systems, the result is more than just inefficiency. Leads get missed. Work is duplicated. Timelines slip. Ultimately, cases suffer not because of the investigation itself, but because of how it is managed.

## CASE STUDY: DIGITAL EVIDENCE BOTTLENECK

**One prosecutor's office** struggled to manage digital evidence scattered across body-cam platforms, local file servers, USB drives, and RMS databases. Staff described the daily effort as “playing catch-up” just to locate, assemble, and transfer case materials—often by hand.

The disconnection slowed investigations and created serious chain-of-custody risks. With no centralized platform, staff spent hours tracking down video clips, lab results, or scanned statements. In some cases, crucial digital evidence was delayed or nearly overlooked, jeopardizing timelines and weakening prosecutorial outcomes. These inefficiencies left the office scrambling and revealed the operational cost of fragmented systems.



This office is not alone. Across the country, agencies face similar challenges as digital evidence grows and legacy systems fall behind. When teams rely on email threads, spreadsheets, and siloed platforms to manage critical casework, the margin for error increases. Without integrated tools, even well-prepared teams can be set back by disconnected systems that fail to keep pace with today's investigative demands.

# What It's **Costing** You – Inefficiency, Risk, and Burnout

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Siloed systems don't just slow down your work—they introduce risk, cost, and unnecessary strain on your team. When case data, records, and evidence are managed across different tools, connections get lost. And missed connections can mean missed justice.

## THE HIDDEN COST OF COMPLEXITY

Investigators spend too much time duplicating efforts. They enter the same details into multiple systems. They search across emails, PDFs, and drive folders to track down essential evidence. This fragmented workflow eats up valuable hours that could be spent solving cases.

Compliance gaps also widen. Incomplete documentation and inconsistent audit logs open the door to non-compliance, threatening both cases and credibility.

And for the staff behind the scenes, the mental toll adds up. Burnout increases when your team is stuck wrestling software instead of serving their community. Automating repetitive tasks and centralizing workflows isn't just more efficient—it **improves morale**.



*"We faced significant challenges searching our old systems for data and the ability to build relationship connections to different data sets. We were also duplicating many workflows due to out-of-date systems. Kaseware has increased our efficiency and significantly empowered our employees to quickly search and locate critical data. The software as a service deployment and customer support success managers have been instrumental in building a customized solution to meet our business needs."*

— Director of a Fusion Center

# Meet **Kaseware** – One Platform. Every Capability.

REPLACE THE TECH SPRAWL WITH ONE SECURE, INTEGRATED INVESTIGATIVE SOLUTION.



[LEARN MORE](#)

Kaseware is a mission focused investigative platform designed to replace outdated, disconnected systems with a unified solution. Developed by former FBI Special Agents who understand the real-world demands of investigative work, Kaseware combines case management, records, analytics, reporting, evidence tracking and many more powerful functionalities into one configurable platform.

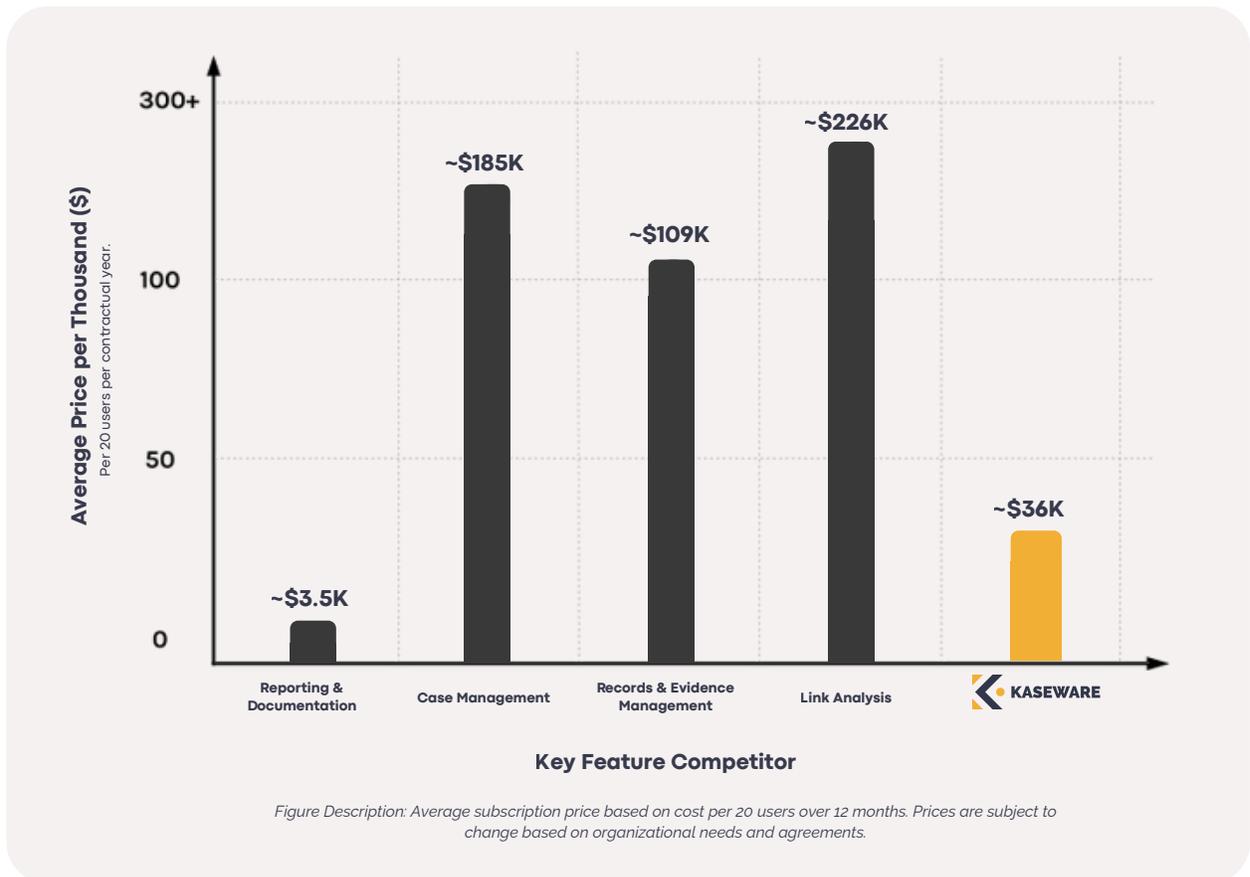
With built-in compatibility across features, Kaseware eliminates the need for costly integrations and duplicate entry. Whether your agency is solving a local theft or coordinating across jurisdictions, **everything happens in one place.**

# A Unified Platform Boosts Efficiency and Cuts Costs

A modern case platform should save you time—and money. Agencies that rely on multiple systems for case work, reporting, analytics, and evidence management often spend more time managing the systems than managing their investigations.

Kaseware consolidates key investigative functions into a single, cost-effective platform. That means fewer contracts, less training overhead, and one predictable cost.

## MARKET PRICE COMPARISON



Investing in separate tools for each investigative need adds up quickly. **Achieving similar capabilities to Kaseware through single-function systems can cost up to ~\$500,000+ per year.** Kaseware offers a more streamlined and cost-effective alternative, delivering all core investigative capabilities under one subscription at a significantly lower price point.



# Not Just Unified Functionality, Unified Security

**Security isn't optional.** For investigative teams, it's foundational. Agencies must manage increasing volumes of sensitive data while staying compliant with rigorous state and federal standards. Disparate systems make that more difficult, amplifying exposure, and increasing the risk of human error.

For over a decade, the **National Association of State Chief Information Officers (NASCIO)** has ranked cybersecurity and risk management as the number one priority for state CIOs. In 2025, that priority remains unchanged, underscoring why security and efficiency must go hand in hand.

Kaseware is built to reduce those risks by consolidating data and access under one secure framework. Our platform meets the highest security and compliance standards, including:



### SOC 1 & SOC 2

Independent audits that confirm our financial-reporting controls (SOC 1) and the security & confidentiality of customer data (SOC 2).



### CJIS

Full compliance with FBI Criminal Justice Information Services policy, ensuring secure access, storage, and sharing of criminal-justice data.



### ISO 27001 & 27701

International certifications proving our information-security and privacy-management programs meet the world's most stringent standards.



### TX-RAMP

Texas certification that pre-authorizes our cloud platform, letting state agencies procure and deploy it quickly while meeting rigorous risk-management requirements.

To explore our full list of certifications, security practices, and ongoing commitments, visit the **Kaseware Trust Center**.

[VIEW TRUST CENTER](#)

# Collaborate Without Compromise With Secure Interagency Sharing

Interoperability is no longer a luxury, it's a necessity. Investigations don't stop at jurisdictional borders, and the software supporting them shouldn't either. When agencies use fragmented systems, information sharing becomes a hurdle instead of a help.

Kaseware eliminates these barriers. Agencies using Kaseware can securely share data across teams and jurisdictions in real time. That means better coordination, faster action, and stronger outcomes. Whether it's a task force, statewide initiative, or cross-agency case, collaboration is seamless and compliant.

## KEY FEATURES FOR INTERAGENCY COLLABORATION

### CJIS-Compliant Collaboration

Facilitate secure, real-time data sharing across agencies while meeting the most rigorous compliance standards in public safety.

### Audit Trails for Accountability

Log every data-sharing action for full traceability, enabling transparency and simplifying internal and external audits.

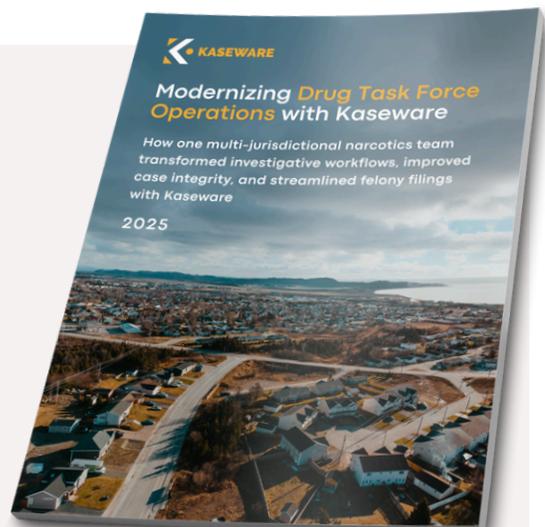
### Administrative Controls

Define granular access controls so users only see data relevant to their role, reducing exposure and safeguarding sensitive information.

## HOW ONE TASK FORCE TRANSFORMED THEIR OPERATIONS WITH KASEWARE

A Metro Drug Task Force dramatically improved its case collaboration using Kaseware. By unifying platforms across agencies, they coordinate faster, work smarter, and close cases more efficiently.

[Read the Case Study](#)



# Powerful Integrations and APIs for Modern Tech Stacks

Modern agencies have unique workflows and preferred tools—and Kaseware was built with that in mind. Our platform supports extensive integration capabilities, allowing you to **enhance, not replace**, the systems that already work for you.

Through secure data imports, low-code/no-code configuration, and powerful APIs, agencies can extend Kaseware’s value across their tech stack. Get more from your investments without starting from scratch.

## FEATURED INTEGRATIONS:



### Microsoft

Leverage Microsoft Azure for cloud, AI, and scalability—driving cost savings and cloud adoption.



### ShadowDragon

Enhance investigations with ShadowDragon OSINT capabilities—gain insights from breach data, dark web, and cyber intel.



### Carbone

Carbone streamlines secure, compliant PDF creation with simple and custom templates for efficient, on-brand document output.



### PostHire

PostHire provides 24/7 continuous workforce screening with real-time alerts for safer, compliant, and accountable workforces.



### WAVR-21

WAVR-21 is a digitized tool for assessing workplace and campus violence risk, improving threat team communication and workflow.



### Revir

Revir delivers Scout, an intelligent digital evidence management system that streamlines workflows and drives significant ROI.

# Easy Onboarding for Minimal Disruption and Maximum Impact

Up to 49% of local governments identify resistance to change as a top challenge when adopting new technology, according to the **2024 MNP Municipal Report**. That's why Kaseware's onboarding process is intentionally built to address those concerns, making transitions smoother with structured guidance and consistent support.

Rather than being overwhelmed by new systems, your team gets a tailored, step-by-step path to adoption. From initial training to full deployment, we help you implement with confidence, minimizing disruptions while ensuring long-term success. The result is an engaged workforce that quickly sees the platform's value long after launch.

While the public sector faces an average 22-month buying cycle for technology purchases, Kaseware significantly shortens the time from decision to deployment. For agencies in our Essentials, Insights, and Connections tiers, average onboarding time is 160 days.

Our experienced professional services team works alongside your agency to migrate legacy data, configure the platform to your needs, and provide hands-on support throughout the rollout. High-volume, complex data migrations are no obstacle for Kaseware. One State Department of Public Safety successfully transitioned over 12 million documents, 5 TB of attachments, and more than 1 million pieces of evidence into the platform.



## SEE WHAT YOUR FIRST 100 DAYS LOOK LIKE AT KASEWARE

From kickoff to go-live, explore how our expert team helps you onboard with confidence and clarity at every step.

[View Timeline](#)

# Don't Just Take It from Us: What Agencies Are Saying

"Kaseware has definitely been a game changer for us across a multitude of critical areas from producing intel products to collecting key data sources that ultimately leads to more case success."

— Senior Law Enforcement Executive, Criminal Intelligence Unit

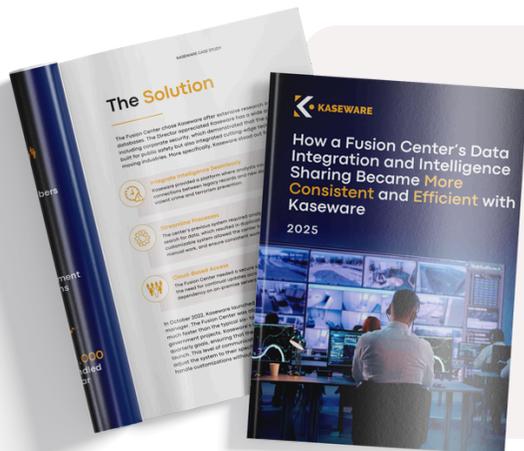


"Kaseware empowers our staff to decipher the unseen by bringing multiple data sources into a single cloud-based platform."

— Intelligence Collection Supervisor

"Kaseware started as a platform to document significant incidents throughout our school district... We didn't previously have a means to document, and later search for, important information. ...Kaseware has helped us accomplish all of the above. The program has become integral to our district's operations and is now utilized daily by our police department, administrators, and counselors."

— Matt Greer, Chief of Police, Eanes Independent School District



## TRUSTED BY FUSION CENTERS NATIONWIDE

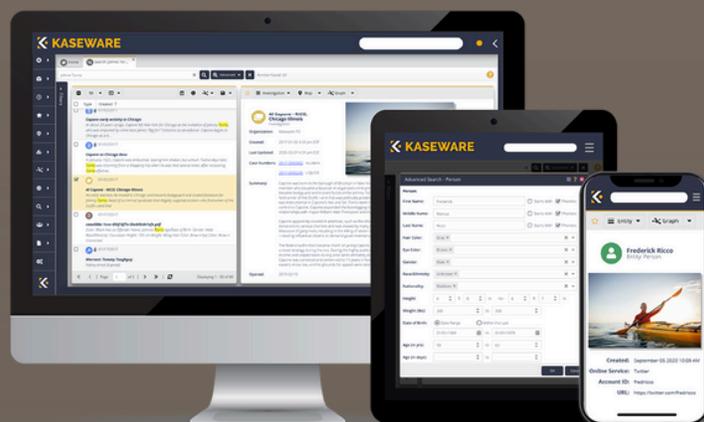
**Kaseware is used by over 30% of fusion centers.** See how one center improved intelligence sharing, streamlined workflows, and uncovered critical connections by replacing its fragmented system with Kaseware.

[Read Case Study](#)

# See What a **Unified Platform** Could Do for You

You've seen how fragmented tools drive up cost and complexity. And you've seen how one unified platform can simplify workflows, increase security, and support your entire team, without breaking the budget.

Whether you're just exploring options or preparing an RFP, Kaseware's team is ready to help. Let's talk about how you can consolidate your systems, increase your impact, and do more with less.



## Ready To Take The **Next Step?**

Kaseware equips state and local agencies with the tools, support, and unified technology needed to modernize investigations, improve collaboration, and do more with less. Schedule a demo today to see how Kaseware can streamline your operations and strengthen your impact.

[Schedule a Demo](#)



# KASEWARE

Our secure case management platform easily handles your operations, cases, records, evidence, and more, while providing convenient features like dashboards, link analysis, the ability to work securely from any location, and intelligent forms so you never have to fill out duplicate information again. **Our goal is to make your job easier and the world a safer place.**



## Backed by Expertise

Kaseware was founded by former Special Agents in the FBI who created Sentinel — the investigation case management software still used by the FBI today.



## Advanced Technology

Our link analysis and graphing capabilities are second to none. With Kaseware, your teams get the analytical tools needed for intelligence and insights.



## Highly Configurable

Kaseware is designed to be easily modified and configurable to the needs of your organization or agencies and even individual units and users.

[Schedule a Demo](#)

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