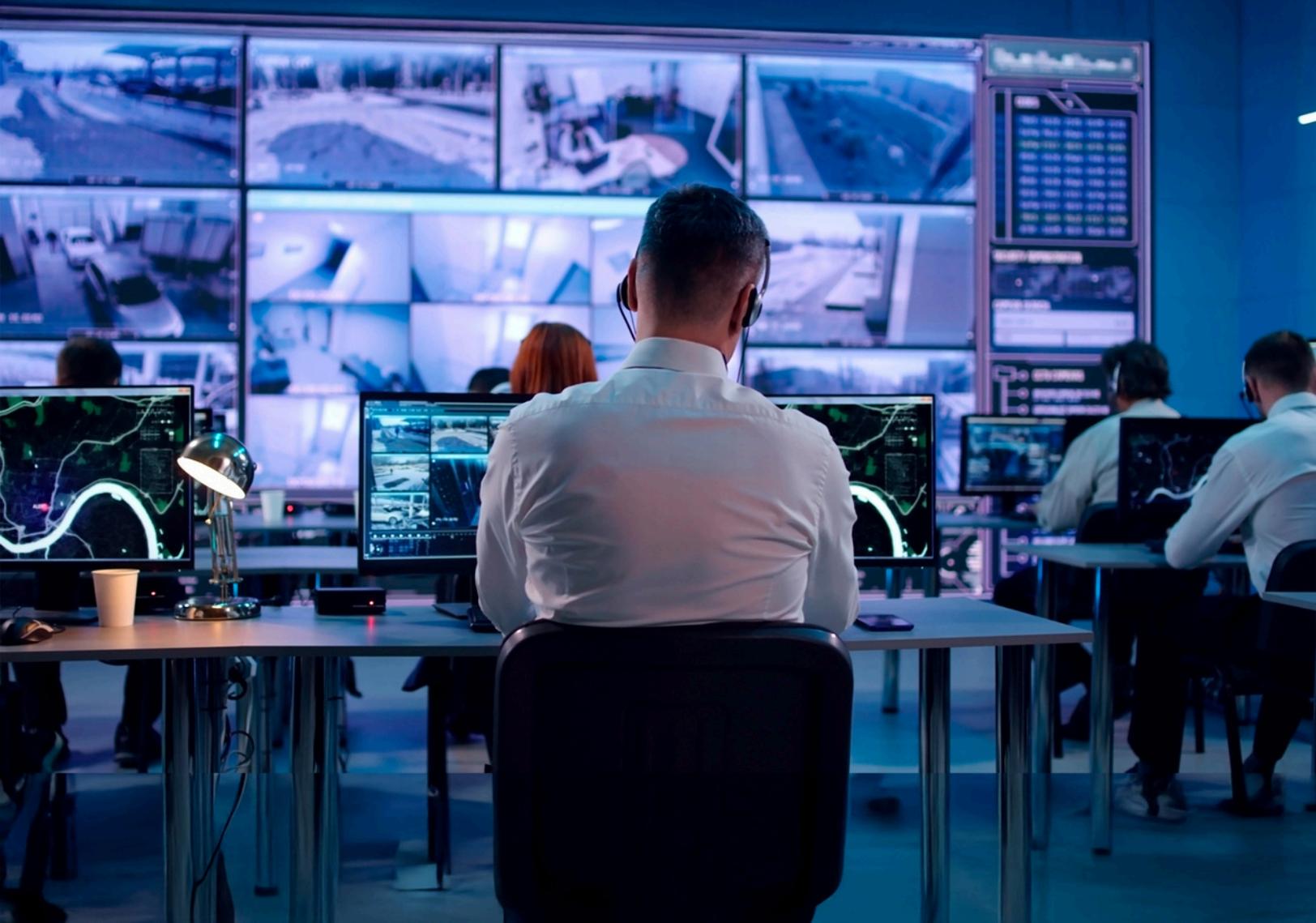




# How a Fusion Center's Data Integration and Intelligence Sharing Became **More Consistent and Efficient** with Kaseware

2025



# Executive Summary

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A state fusion center sought to modernize its intelligence system to support violent crime and terrorism prevention efforts. By implementing Kaseware, the center improved its investigative technology, streamlined processes, and enhanced data analysis. **Within months, the fusion center saw increased efficiency and consistency,** enabling them to connect legacy data to new information to support their mission to prevent terrorism, violent crime, and enhance overall public safety.



# About the Fusion Center

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This fusion center operates 24/7 with a team of analysts handling requests for information and synthesizing thousands of intelligence reports annually via phone, email, and online form submissions. The center is responsible for collecting, analyzing, and disseminating vast amounts of information in order to efficiently adopt an all-crimes and all-hazards approach to violent crime and terrorism prevention.



**24/7**

**Law Enforcement Operations**



**Thousands of reports handled each year**



# The Challenge

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Before adopting Kaseware, the fusion center faced several critical challenges:



## Outdated system

The center was relying on an outdated intelligence database which could not handle the increasing volume of reports, advanced search capabilities, or meet modern requirements for data integration and analysis.



## Staffing limitations

The center knew they could never operate with an ideal number of staff, so they needed technology that could automate mundane, repetitive tasks, freeing up personnel for more important tasks.



## Fragmented workflows

Each analyst used different processes to capture and analyze information, leading to inconsistent outputs, slower response times, and difficulty sharing data.



## Complex roles

The system had to cater to a variety of use cases—from law enforcement analysts to public safety partners—while meeting strict federal requirements on information collection and privacy considerations.

The fusion center's goal was to implement future-proof technology to streamline intelligence work without compromising security.

# The Solution

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The fusion center chose Kaseware after extensive research into intelligence database systems available on the market. They appreciated that Kaseware has a wide array of customers, including corporate security, which demonstrates that the platform was not only built for public safety, but also integrates cutting-edge technology from faster-moving industries. More specifically, Kaseware stood out for its ability to:



## Integrate Intelligence Seamlessly

Kaseware provided a platform where analysts could easily search for connections between legacy records and new data, which is crucial for violent crime and terrorism prevention.



## Streamline Processes

The center's previous system required analysts to manually input and search for data, which resulted in duplication and inefficiency. Kaseware's customizable system allows the center to standardize data entry, reduce manual work, and ensure consistent workflows across teams.



## Cloud-Based Access

The fusion center needed a secure solution to provide web access, avoiding the need for continual updates across individual machines and eliminating dependency on on-premises servers.

In 2022, Kaseware launched at the center, led by a dedicated project management team. The fusion center was able to implement Kaseware in **12 weeks' time**, much faster than the typical six- to twelve-month timeline expected in government projects. Kaseware's support included weekly sync calls and quarterly goals, ensuring that the system was continuously optimized post-launch. This level of communication and customization has allowed the center to adjust the system to their specific needs, including setting up super users to handle customizations without having to submit support tickets.

# The Results

The implementation of Kaseware has delivered significant results for the fusion center:



### Increased Efficiency

Kaseware's streamlined system reduced duplication of work, making it easier and faster for analysts to input, search, and retrieve data. Tasks that now take minutes.



### Consistency Across Operations

By standardizing workflows, Kaseware ensured that intelligence reports and forms were processed consistently, improving the accuracy and reliability of information shared between teams.



### Data integration

Within the first year, the center began to link connections between legacy data and new intelligence. Kaseware's graph database allowed them to visualize these connections, leading to more informed decision-making.



### Scalability

Starting with 50 users, the fusion center quickly expanded to over 100 as they saw the benefits of Kaseware's flexibility. The platform accommodated this growth seamlessly, supporting more analysts without compromising performance.

As the fusion center continues to use Kaseware, they expect even greater results as more data is integrated into the system. The center plans to further train their analysts on Kaseware's advanced capabilities, including AI-driven analytics, to deepen their crime prevention efforts and make full use of the platform's potential by automating analysis.

# The Future

Kaseware is proud to support nearly 30% of fusion centers across the country, helping these critical agencies fulfill their vital missions of preventing violent crime and terrorism. By providing a platform that simplifies analysis, enhances data integration, and streamlines information sharing, Kaseware empowers fusion centers to operate more efficiently and effectively. Our mission is to ensure these agencies have the cutting-edge tools they need to manage the ever-evolving landscape of intelligence, while maintaining the highest standards of security and privacy. Together, we are helping safeguard communities by making intelligence operations more efficient.



“The consistency and efficiency we’ve gained with Kaseware is invaluable. What once took hours to input or search for now takes minutes, and we’re beginning to see connections that weren’t possible before. We are only scratching the surface of what this platform can do, but the early results are very promising.”

- Director, Fusion Center



# KASEWARE

## Mission Focused. Outcome Driven.

One system to connect investigative teams and tools to identify, uncover, and protect



### Backed by Expertise

Founded by former FBI Special Agents our platform is continuously guided by former law enforcement and security professionals.



### Consolidate to One System

Collect, analyze, and connect information and people working an investigation in a single place, for a single pane of glass view.



### Highly Configurable

Modify the platform to your unique workflows and processes to maintain compliance, avoid mistakes, and make connections.

Schedule a Demo

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