



Unifying the Fight Against Human Trafficking

How International Justice Mission (IJM)
Built a Central Intelligence Platform
from Scattered Data for Global Justice



A Mission to Protect the Vulnerable

International Justice Mission (IJM) is a global non-profit human rights organization dedicated to combating human trafficking, modern-day slavery, and violence against women and children. Operating in 20 countries across Latin America, Africa, Europe, and Asia, IJM deploys teams of investigators, lawyers, social workers, and analysts to rescue victims, support prosecutions, and strengthen justice systems.

Historically, the organization's investigative data was fragmented, with each field office maintaining its own siloed case management system, limiting visibility and slowing coordination between teams. As IJM expanded globally, this decentralized approach created operational blind spots, especially for transnational cases that spanned across multiple borders.



FIGURE 1: MAP OF IJM GLOBAL OFFICE LOCATIONS.

Centralizing Location Data in Kaseware

In 2018, several IJM offices adopted Kaseware as a centralized investigative platform, transforming how they managed and analyzed case data. The shift was driven by a need for a **unified, global system** that could bring together dispersed data and empower teams to work collaboratively.

To achieve this, IJM leveraged Kaseware's investigative and analytical tools to connect data across regions and reveal hidden criminal networks:

Link Analysis

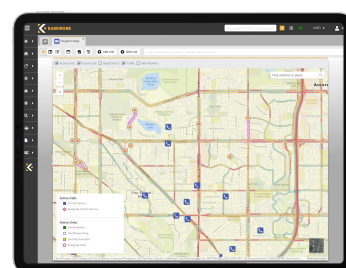
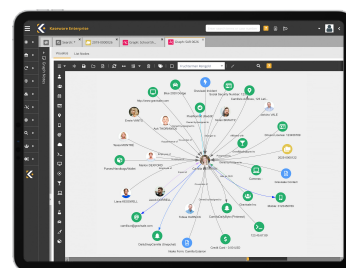
IJM maps relationships between people, organizations, phone numbers, and other entities to uncover hidden connections and dismantle cross-border trafficking networks.

Geospatial Analysis

IJM centralizes and maps location data from field reports and partner data to identify locations of interest and track criminal activity across regions.

OSINT Integrations

IJM enriches case data with open-source intelligence, such as social media, dark web, and commercial datasets to detect emerging threats and strengthen partner reports.



Kaseware's **link analysis and geospatial mapping tools** became the foundation of this new approach. Analysts could now connect people, locations, and digital identifiers in a single system, visualizing relationships and seeing cases holistically. As one IJM analyst described, it created a "**common operating picture**"—a centralized repository where field data could be accessed, analyzed, and acted on across continents.

This centralization eliminated the data silos that had previously slowed investigations. Teams could pivot from reactive, isolated responses to **proactive, intelligence-led operations** informed by a global view of emerging patterns.

The Challenge:

Disconnected Data in a Cross-Border Crisis

Starting in 2020, a new criminal threat had emerged: **large-scale forced scamming operations and compounds across Southeast Asia**. Tracking these networks would have been impossible under the old system. Investigators could collect names, organizations, and locations, but not the intricate layers of phone numbers, email addresses, social media accounts, and digital footprints needed to build a full picture. Field teams captured vital details, but without a way to consolidate entity-level data, vital patterns stayed hidden and cross-border collaboration remained fragmented.

A Regional Human Trafficking Crisis

At the height of this crisis, according to a **report published by the UN Human Rights Office** in 2023, hundreds of thousands of people were being coerced by organized criminal networks into online scams across Southeast Asia.



How IJM Measures Program Effectiveness

Centralizing location and investigative data in Kaseware gave IJM a unified view of its global operations, but just as critical is measuring the impact of that work. To ensure their interventions create lasting change, IJM evaluates outcomes across four key domains of program effectiveness:

Prevalence

IJM conducts baseline and endline studies of targeted crimes, such as child sex trafficking or bonded labor, to estimate the trend in crime within specific regions over time.

Performance

IJM evaluates how effectively local justice systems respond to these crimes, including case handling, resolution rates, and overall system capacity.

Reliance

IJM measures whether victims are choosing to report crimes and depend on the justice system for protection and justice.

Confidence

IJM gauges the level of trust that government stakeholders, civil society organizations, and community members place in the justice system's ability to deliver justice.

By linking these four domains with centralized data from Kaseware, IJM not only responds to individual cases faster, but also identifies systemic weaknesses, strengthens local justice systems, and reduces crime at scale.

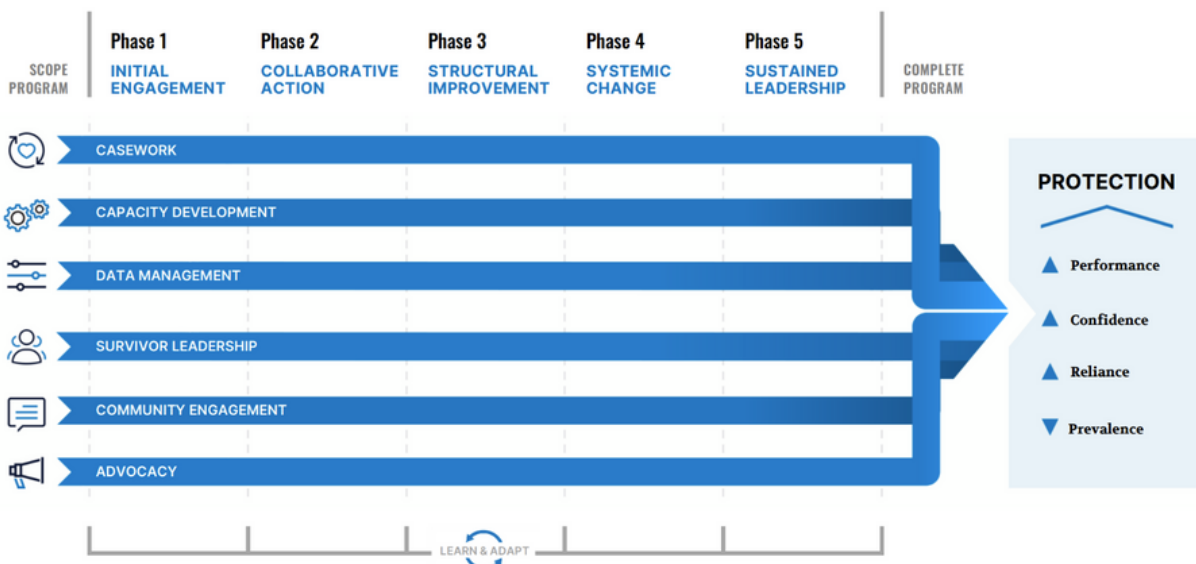


FIGURE 2: IJM'S PROTECTION MODEL

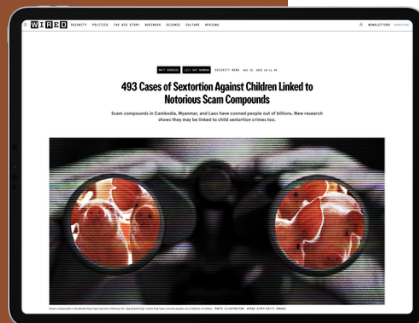
The Results: Faster Rescues and Dismantled Compounds

In a recent study, IJM analysts fused multiple data sources, including CyberTipline Reports from the U.S. National Center for Missing and Exploited Children (NCMEC) and commercially available mobile advertiser ID data to map connections between sextortion incidents and known scamming compounds in Southeast Asia. IJM's published report on these findings, **featured by IJM** and covered in **Wired**, illustrates how location-based intelligence can expose the physical infrastructure behind online crime, and save lives.

IJM used Kaseware to centralize location data from forced scamming compounds, **accelerating evidence collection**, improving the **quality of intelligence shared with law enforcement**, and enabling its field teams and law enforcement partners to **protect vulnerable populations at scale**.

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Tracing the Exploitation Network

Recent research, as highlighted in **Wired**, found that nearly 500 reports of child sextortion submitted to NCMEC over a two-year period were linked to these compounds, with over 18,000 additional child exploitation reports containing IP addresses used at the same locations. Analysts reviewed data from more than 1.1 million online enticement reports and 3.1 million IP addresses, ultimately confirming that **40 of 44 known scam compounds across Cambodia, Myanmar, and Laos were directly linked to these sextortion cases**. As noted in the study, IJM's research represents just the "tip of the iceberg", with many more incidents of child sextortion and forced labor trafficking suspected to be linked through criminal groups operating the scam compounds.

Expansion of a Scam Compound Over Time

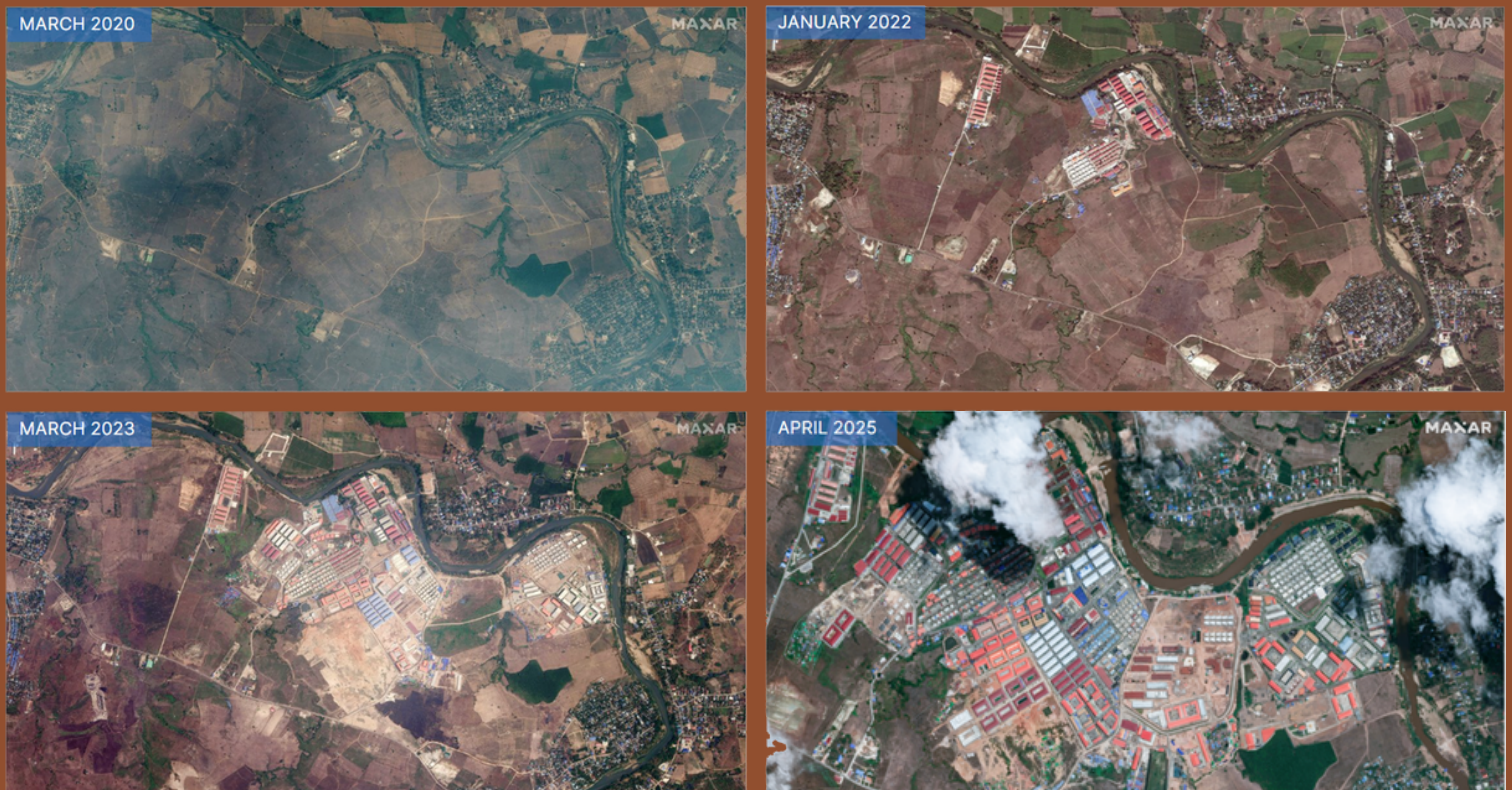


FIGURE 3: EXPANSION OF KK PARK OVER TIME, AN IDENTIFIED SCAM COMPOUND IN MYANMAR.

Strengthening Partnerships Through **Shared Intelligence**

Centralized location data has also enhanced IJM's credibility and effectiveness with external partners. Analysts can quickly export person-of-interest reports from Kaseware into clean, professional PDFs for use by law enforcement, tech companies, and financial institutions. This rapid, reliable sharing of intelligence has **deepened cross-border partnerships and aligned international stakeholders behind coordinated responses.**



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“We went from scattered spreadsheets and folders to one centralized platform. Having a single source of truth has changed everything for our investigations. We can quickly export data from Kaseware into clean reports for our law enforcement partners, helping build trust and accelerate joint action.”

– **Global Project Lead, International Justice Mission**

A Global Intelligence Platform for Justice

Today, Kaseware serves as IJM's primary intelligence analysis platform. By centralizing location data in Kaseware, IJM has transformed its investigative approach from **reactive case handling to proactive intelligence operations**, enabling cross-border collaboration and accelerating the fight against transnational crime.

This shift from fragmented systems to a unified intelligence platform has reshaped how IJM operates, delivering measurable results across its global investigations:

- **Transformed fragmented data into a centralized intelligence platform** spanning 20 countries and dozens of investigative teams.
- **Uncovered hidden links between child sextortion incidents and scam compounds**, surfacing connections across thousands of reports and millions of IP addresses.
- **Accelerated evidence collection and analysis**, cutting investigative timelines from months to days.
- **Enabled cross-border collaboration** by giving global analysts and field teams a shared, real-time view of cases.
- **Improved the quality and speed of intelligence shared with partners**, strengthening trust with law enforcement, tech companies, and financial institutions.
- **Protected vulnerable populations at scale** by enabling faster rescues and dismantling trafficking compounds.

Looking ahead, IJM envisions Kaseware as far more than a case management tool. The platform will serve as the organization's **central intelligence platform for global justice**. This partnership positions IJM to strengthen justice systems worldwide and protect vulnerable populations on a scale never before possible.

The result is not just more efficient investigations—it's **real human impact** for faster safeguarding, dismantled criminal networks, and protection for some of the world's most vulnerable populations.



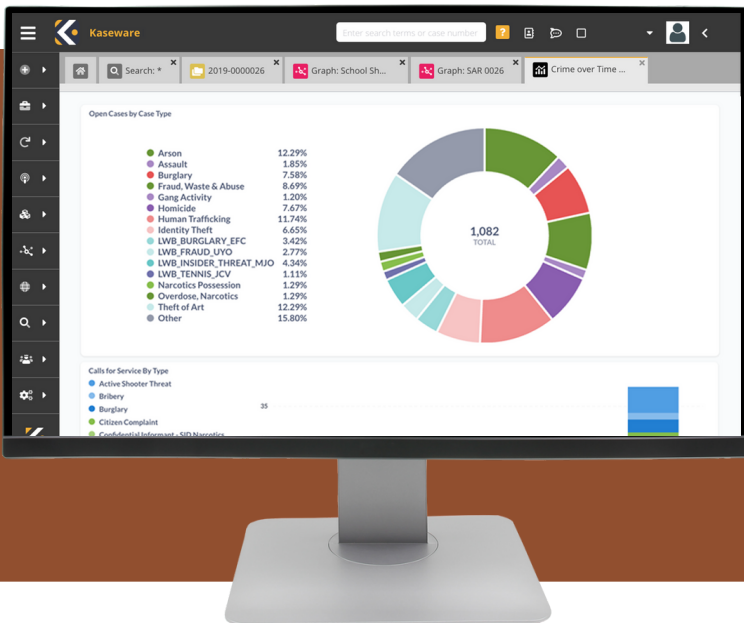
"Kaseware is becoming our central intelligence platform, helping us identify investigative leads, strengthen justice systems, and protect vulnerable populations worldwide. Our vision is clear: use Kaseware to fuse data, connect our teams, and seek justice for individuals who have been impacted by violence."

— Global Project Lead, International Justice Mission

About Kaseware

Kaseware is an all-in-one investigative case management and intelligence analysis platform designed for organizations tackling complex, multi-jurisdictional threats. Built by former FBI Special Agents and technologists, Kaseware empowers investigative teams to unify fragmented data, connect insights across borders, and act quickly on critical intelligence.

Kaseware gives mission-driven organizations the tools to move from reactive casework to proactive, intelligence-led action, anywhere in the world.



Discover how Kaseware can help your organization.

[Schedule a demo](#)



KASEWARE

Mission Focused. Outcome Driven.

One system to connect investigative teams and tools to identify, uncover, and protect



Backed by Expertise

Founded by former FBI Special Agents our platform is continuously guided by former law enforcement and security professionals.



Consolidate to One System

Collect, analyze, and connect information and people working an investigation in a single place, for a single pane of glass view.



Highly Configurable

Modify the platform to your unique workflows and processes to maintain compliance, avoid mistakes, and make connections.

Schedule a Demo

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